

Change for which we pay compensation	In the case when the change is notified to the customer until the day before the departure date for	In the case when the change is notified to the customer on and after the departure date for travel
①Change of departure date or finishing date for travel as described in the online reservation screen or finalized document	1.50%	3.00%
②Change in the sightseeing location or facilities (including restaurant) or other travel destination as described in the online reservation screen or finalized document	1.00%	2.00%
③Change of price for class or equipment of transportation facilities indicated in the online reservation screen or finalized document to a lower price (limited only to the case where the total or the price for changed class or equipment is less than the price for class and equipment indicated in the online reservation screen or finalized document)	1.00%	2.00%
④Change of type or corporate name of transportation facilities as indicated in the online reservation screen or finalized document	1.00%	2.00%
⑤ Change of flight using a different starting airport or finishing airport in Japan as indicated in the online reservation screen or finalized document	1.00%	2.00%
⑥Change of a direct flight between Japan and foreign country as indicated in the online reservation screen or finalized document to a connecting flight or an indirect flight	1.00%	2.00%
⑦Change of type or name of accommodation facilities as indicated in the online reservation screen or finalized document	1.00%	2.00%
⑧Change of type, fixtures, scenery or other conditions of passenger room of accommodation facilities as indicated in the online reservation screen or finalized document	1.00%	2.00%
⑨Out of the changes stipulated in items 1 to 8, change of items described in a tour title in the online reservation screen or finalized document	2.50%	5.00%

(note 1) In the case the change occurs between a description in the online reservation screen and finalized document or between a description in the finalized document and the services actually provided.

(note 2) The rate as indicated in items ① to ⑧ above will not apply to the change indicated in item ⑨.

(note 3) One change is counted per one ship in case of transportation facilities, per one night in case of accommodation facilities, per one occurrence in case of other travel services.

(note 4) In the case when more than one of the changes as indicated in items ④, ⑦, or ⑧ exist for one boarding, etc., or one night, they will be treated as one change.

(note 5) In the case when the transportation facilities, which are associated with the change described in item ③ or ④ of the above table, include the use of accommodation facilities, one night will be treated as one change.

(note 6) The change of corporate name of the transportation facilities as indicated in ④ above and the change of name of the accommodation facilities mean the change of transportation or accommodation facilities themselves.

(note 7) The change of corporate name of the transportation facilities as indicated in ④ above will not apply to the case when the price of class or equipment is changed to a higher price.